



LadyYard Warranty

Section-1 - Warranty Terms

- **Faucets - for Kitchen, Bathroom sink, Shower, Tub**

Non-electronic Faucets:

Lifetime Limited (residential) and Five-year Limited (commercial) on the structure and finish.

Five-year Limited (residential) and One-year Limited (commercial) on the cartridge.

One-year Limited (residential and commercial) on the mechanical components such as but not limited to sprayhead assembly (includes engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc), LED function.

Electronic Faucets:

Five-year Limited (residential) and One-year Limited (commercial) on the structure, finish, electronic parts and cartridge.

One-year Limited (residential and commercial) on the mechanical components such as but not limited to braided supply line hoses, LED function.

Faucet Accessories:

One-year Limited (residential and commercial) for drains, sink strainers, soap dispensers, escutcheon plates.

- **Bathroom Accessories - Towel Bars/Rings, Holders, Bathroom Shelves, Hooks or the like**

Lifetime Limited (residential) and Five-year Limited (commercial) on the structure, finish and hardware.

- **Kitchen Sinks**

Ten-year Limited (residential) and One-year Limited (commercial) on the sink bowl.

One-year Limited (residential and commercial) on hardware and drain assembly.

- **Lighting**

Five-year Limited (residential) and One-year Limited (commercial) on the metal finish and electrical components (wiring, sockets, plugs, switches or the like).

Three-year Limited (residential) and One-year Limited (commercial) on LED bulbs and LED strips (No warranty is provided on non-LED bulbs) .

One-year Limited (residential and commercial) on the decorative components.

- **Toilets**

Lifetime Limited (residential) and Five-year Limited (commercial) on the chinaware.

Five-year Limited (residential) and One-year Limited (commercial) on all mechanical parts.

One-year Limited (residential and commercial) on the toilet seat.

- **Bathtubs**

Ten-year Limited (residential) and One-year Limited (commercial) on the bathtub shell.

Three-year Limited (residential) and One-year Limited (commercial) on factory installed components such as but not limited to pump, jets, LCD controls, LED lights and blower.

Faucet warranty is applicable when faucet and drain assembly included.

- **Bathroom Sinks**

Ten-year Limited (residential) and One-year Limited (commercial) on the sink bowl.

Five-year Limited (residential) and One-year Limited (commercial) on the hardware and mounting ring.

Faucet warranty is applicable when faucet and drain assembly included.

- **Furniture**

Three-year Limited (residential) and One-year Limited (commercial) on the material and workmanship.

*Fabric, cushion and leather covers are not covered by this warranty, but can be replaced at minimal cost as long the original cover is still available.

Section-2 - Warranty Agreement and Restrictions

LadyYard.com warrants the products sold by LadyYard.com shall be free from defects in material, workmanship and function under Normal Use on the warranty period outlined in Warranty Terms from the original date of purchase.

"Normal Use" means in strict accordance with the installation, operation and maintenance manual.

If any of the warranted Products are found by LadyYard.com to be defective in normal residential use, such Products will, at LadyYard.com's option, be replaced, repaired or made appropriate adjustment at LadyYard.com's cost. The parties hereto expressly agree that Original Purchaser's sole and exclusive remedy against LadyYard.com shall be on the repair, replacement or refund of defective products as provided herein. This warranty does not cover labor or other costs or expenses to remove or install any defective, repaired or replaced product. In no event shall the liability of LadyYard.com exceed the purchase price of the product.

This limited warranty DOES NOT cover any loss and/or damage due to:

- Misuse or unusual use
- Mishandling
- Accident
- Neglect
- Acts of god. Relate to events outside human control, like flash floods, earthquakes, or other natural disasters.
- Improper installation
- Improper maintenance and care. Using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine, or steel wool, or wire brushes, as these will damage and wear down the finish. Significant product exposure to chemicals, harsh cleaners and harsh outdoor environment will void any and all warranties on finishes and material.
- Modification (including but not limited to use of unauthorized parts or attachments), or adjustment or repair. This warranty only applies when all components have been provided by LadyYard.com. Substituting another manufacturer's product and/or components will render the warranty completely void.
- Normal wear and tear from daily use. For example, gloss reduction, scratching, staining and alkaline etching of finishes over time, due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty extends to the original purchaser, and is not transferable whether to heirs, subsequent owners, or otherwise. No affirmation of LadyYard.com, by words or action, other than as set forth herein shall constitute a warranty.

If you believe that you have a warranty claim, contact LadyYard.com by sending an email to sales@LadyYard.com. Please be sure to provide all pertinent information regarding your claim, including a copy of your original order confirmation, confirm the item number & Qty of the defective item(s), a complete description of the problem, provide pictures or video evidence clearly showing the problem.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING THOSE OF MERCHANTABILITY, FITNESS on ANY PARTICULAR PURPOSE OR INFRINGEMENT. BUYER

SHALL IN NO EVENT BE ENTITLED TO, AND LadyYard.COM SHALL NOT BE LIABLE on, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING, BUT NOT LIMITED TO, TO LOSS OF PROFIT, PROMOTIONAL AND/OR MANUFACTURING EXPENSES, OVERHEAD, INJURY TO REPUTATION AND/OR LOSS OF CUSTOMERS.